

TE KŌRERO

Aroha Manaaki Kaha Pono Tika Whakawhanaungatanga



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by Founding Patron - Tracy MacFarlane

He Kore, He pō, He Ao
Takiri mai te ata
Korihi te manu
Ka Ao, ka Ao
Ka Awatea

Tihei mauri ora

E ngā mana e ngā reo tēnā ra koutou katoa
E whai whakaaro ana i tēnei wā ki a rātou
kua kakahutia ki te korowai o Hine Nui te
Pō, ki ngā whānau e noho pani ana, e pikau
ana i ngā taimahatanga o te wā.

Ki a koutou ngā kaitautoko ngā kai tuku
pūtea me ngā whānau kātoa, tiro mai ki ngā
hua o te MOKO Foundation kua ahū mai i
ngā mahi tika, ngā mahi pono, ngā mahi
hāpai i te hunga Māori mo tēnei wāhanga
tuatahi o te tau.

E mihi ana ki ngā kaimahi ngā kaiawhina
hoki kua whakapou kaha i roto i ngā mahi
awhiawhi mō ngā whānau, ōtira ki ngā kai
arahi kua whakatakoto te hurahi tika mā
mātou e whai.

Tēna koutou

Well to say it has been interesting times is an understatement. I sincerely hope everyone has stayed safe and well in their "bubbles". The arrival of Covid19 onto our shores has created an unprecedented time of uncertainty and hardship amongst many. As a charitable trust that targets communities of high need we also felt the desire to maintain our services and support to same. I believe that we have done this and more during this time. The fact that we are a nimble organisation that has an energetic, young and driven workforce has helped us overcome any barriers we may have had in doing this. I hope that you find this newsletter both informative and uplifting in terms of your support you have been giving us over the years.

iMOKO

by Tia Ashby

A lot has occurred for the iMOKO programme over the past 6 weeks, we were able to pivot and adapt the iMOKO delivery model rapidly to suit our stakeholders during the period of uncertainty. For example, ipad consults were replaced with in home telephone and digital alternatives, throat swabbing in schools to empirical treatments. We also opened our services for free to the general public to ensure that children and their families did not have further barriers to access primary care services.

As the covid-19 threat level positively declines our team have not dropped our guard, but we have noticed a decline in the demand for support. Thus, allowing our team to recuperate from what one would call a challenging month.

Upon reflection it is interesting to note that across the country many health providers had to rapidly adapt their delivery models to meet the uncertain demand on their services. From my perspective some of the successful cases came from the organisations that had strong leadership, quality communications and leveraged technology and partnerships that enabled efficiency in the delivery of primary care services through the sharing of knowledge and resources.

For those that are interested we conducted a survey during the covid-19 isolation period and although we have only had 30 responses these are results to date from the survey.

100% were satisfied with iMOKO services; 100% indicated that they would recommend our services to the community and in response to the question do you have any feedback on how we can improve our services the messages are on the right panel:



"No. Awesome service "

"I absolutely love the imoko service it's so convenient and easy. I absolutely love the work you guys do, so far I can't fault it. 😊"

"Not at this point first time using im happy"

In terms of outcomes achieved during isolation, I believe we have done well in the following areas:

- Developed public trust and confidence with the iMOKO/TMF brand
- Opened the doors to new opportunities -
- Provided access to healthcare for the children and whanau in isolation
- Lead the way in delivery methods for access to Rheumatic Fever (RF) services



In the upcoming months WKTT intends to korero with MWC researchers Dr Phill Wilcox, Dr Michelle Martin and Stephen Robertson about implementing an investigation into Amelogenesis Imperfecta (a tooth enamel condition found to be hereditary and highly predominant in Maori and Polynesian cultures). Additionally, planning will commence around initiating virtual dialogue and scientific discussion with Peter and MWC researchers about the potential for scientific research, assistance with reporting and centralising for WKTT, IMOKO and HVLP program operations.

WAHAROA KI TE TOI

by Conor O'Sullivan

The first two months of operations for Waharoa ki te Toi was spent preparing the ongoing work with the Fructose in Schools study and revisiting the potential for the CREBRF study to commence. This entailed re-engaging with schools and key community personally to progress this study, alongside working with our management team to refine our systems. With the onset of level 4 restrictions begging at the end of March, WKTT was repurposed to implement the MOKO Foundations Covid-19 response strategy in the form of whānau support and care package delivery. For four weeks a volunteer based delivery system of kai and information packages was administered by WKTT staff in Kaitaia by utilising local rangatahi capacity as volunteers. This was received positively by whānau who valued the support systems we offered. With the lowering alert levels, WKTT has recommenced conversations again with key partners in the research space regarding the the direction of research projects in a post Covid-19 setting. This has entailed re-strategising and implementing new systems of working.





The foundation successfully ran three operations around the North Island, engaging in 36 volunteers who assisted with packaging and delivering kai to 500+ whānau and 4,500 individuals. The foundation also acknowledged that during lockdown, communication to whānau and friends outside of peoples' bubbles would be essential in maintaining a healthy mental health mindset. Therefore, provided \$20 online top-ups to whānau and individuals, allowing them to contact whānau or essential services if needed.

Hawea Vercoe Leadership Update

by Jay McLaren-Harris

Essentially, a post COVID society will be immeasurably different to the one we had several weeks ago. As a department, this means that we will need to rethink and alter our tactics on how we engage with young people and how we work together with our partners to meet proposed requirements. Consulting with the National Youth Board, we will review current approaches and bring together new ideas to accomplish an effective post COVID programme.

Due to lockdown, our youth engagements and activities were all cancelled. With everyone advised to stay at home, we launched online Facebook livestreams called "Leadership Livestreams" where we interviewed an influential leader and live streamed it to Facebook. During the livestreams youth were able to ask questions in the comments and get first-hand accounts from a leader in the community. These live streams reached over 4,000 people online and included leaders such as Hon. Tracy Martin and Hannah Barrett.

